

**FOR IMMEDIATE RELEASE:**

**Contact: Laura Pilcher**

HospiceServe

Phone (913) 232-6664

[lpilcher@hospiceserve.com](mailto:lpilcher@hospiceserve.com)



## **Missouri Palliative & Hospice Care Continues to Serve Seniors During COVID-19 Pandemic**

*Missouri Palliative & Hospice Care Has Enhanced Infection Prevention and Control Techniques to Comply with CDC Guidelines During the COVID-19 Pandemic to Continue Serving the Senior Population in Kansas City and Missouri*

**INDEPENDENCE, MO (April 10, 2020)** – Founded on Christian principles, Missouri Palliative & Hospice Care (MPHC) is a locally owned and independently operated community based organization dedicated to palliative and hospice care. They are focused on exceeding patients' individual medical, emotional and spiritual needs, while making each remaining moment as meaningful as possible. While always adhering to and providing the best infection prevention and control techniques, MPHC has announced their *enhanced* infection prevention and control techniques to comply with CDC guidelines during the COVID-19 pandemic to continue serving the senior population in Kansas City and Missouri.

*"The protection of our staff and patients is and always has been our highest priority. Our team members are end-of-life experts who have received education and training on identifying, assessing and meeting the needs of patients and their families from the time of referral through bereavement services,"* said Phillip Hill, *Chief Executive Officer* of Missouri Palliative & Hospice Care.

MPHC has had infection prevention and control techniques in place since opening in 2018. Some of these procedures include infection control practices with annual review, annual completion of a communicable diseases screening and TB screening for each staff member, and identification of reportable diseases experienced by staff and patients. MPHC has a rare perfect score from the Joint Commission with approval to provide Medicare/Medicaid palliative and hospice services in the counties of Jackson, Clay, Ray, Lafayette, Cass and Johnson.

During the coronavirus pandemic, MPHC has increased their infection prevention and control techniques. These include daily COVID-19 symptom screenings of all staff prior to the start of their day, implementation of CDC recommended interventions for staff members who present positive screening results, daily briefings on staff status, daily briefings on patient status, daily briefings on PPE supply availability, implementation of strategies to reduce exposure to staff by the use of masks, screening of all patients and caregivers prior to visit, placement of masks on patients and caregivers when needed, and directing staff to follow facility protocol addressing the COVID-19 pandemic.

MPHC continues to regularly monitor the CDC website for information and remains in contact with their local health department. They are also regularly monitoring the health status of patients, volunteers, and staff under their care setting for signs or symptoms of COVID-19. For more information about MPHC, please visit [www.missourihc.com](http://www.missourihc.com).

### **ABOUT MISSOURI PALLIATIVE & HOSPICE CARE**

Founded on Christian principles, Missouri Palliative & Hospice Care is a locally owned and independently operated community based organization dedicated to palliative and hospice care. They are focused on exceeding patients' individual medical, emotional and spiritual needs, while making each remaining

**Missouri Palliative & Hospice Care**  
3675 S Noland Rd, Ste 225, Independence, MO 64055  
(816) 401-9836 Office | (888) 812-6496 Fax  
[www.missourihc.com](http://www.missourihc.com)

**FOR IMMEDIATE RELEASE:**

**Contact: Laura Pilcher**

HospiceServe

Phone (913) 232-6664

[lpilcher@hospiceserve.com](mailto:lpilcher@hospiceserve.com)



moment as meaningful as possible. Missouri Palliative & Hospice Care has a rare perfect score from the Joint Commission with approval to provide Medicare/Medicaid palliative and hospice services in the counties of Jackson, Clay, Ray, Lafayette, Cass and Johnson.



WE HONOR VETERANS

**Missouri Palliative & Hospice Care**  
3675 S Noland Rd, Ste 225, Independence, MO 64055  
(816) 401-9836 Office | (888) 812-6496 Fax  
[www.missourihc.com](http://www.missourihc.com)