

# MPHC **services**

## Description of Palliative Services

**Missouri Palliative & Hospice Care's** palliative program provides individualized care for seniors with serious illnesses, who are experiencing some or all of the following:

- ◆ **Seeking** relief from severe chronic illnesses with symptoms such as pain, shortness of air and anxiety.
- ◆ **Needing** complex care, as the result of multiple diseases, requiring difficult and complex decisions to be made
- ◆ **Requiring** many medications for disease and symptom control
- ◆ **Suffering** from low quality of life for both the patient and the family
- ◆ **Receiving** care from multiple health care professionals
- ◆ **Experiencing** frequent health care episodes resulting in emergency hospitalizations or additional treatment
- ◆ **Obtaining** curative treatment but also needing additional assistance



### **Medical Director**

- ◆ Pain Management
- ◆ Palliative Care Consultant
- ◆ Works with Your Primary Care Physician
- ◆ Palliative Team Oversight

### **Social Services**

- ◆ Family/Patient Counseling
- ◆ Assists with End-of-Life Planning Including DNRs, Funeral Preparations and Advanced Directives
- ◆ Identification of Available Community Resources

### **Spiritual Counselors/Chaplains**

- ◆ Family/Patient Counseling and Spiritual Support
- ◆ Conducting Memorial Services
- ◆ Bereavement Counseling

### **Clinical Director**

- ◆ Oversees Implementation, Delivery, and Coordination of Care
- ◆ Supervises Services Provided by the Team

### **RN Case Manager**

- ◆ Coordinates Patient Care
- ◆ Medication Oversight
- ◆ Physician Liaison
- ◆ Reviews Treatment Options and Makes Recommendations

### **RN/LPNs**

- ◆ Direct Nursing Care
- ◆ Monitors Care and Comfort in the Home/Facility
- ◆ Educates in the Home
- ◆ 24-hour / 7-day a Week Availability

## **Your In-Home Care Experts**

*\*Missouri Palliative & Hospice Care provides services without regard to race, color, national origin, disability, or age as required by Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Age Discrimination Act of 1975.*