

MPHC **services**

Description of Palliative Services

Missouri Palliative & Hospice Care's palliative program provides individualized care for seniors with serious illnesses, who are experiencing some or all of the following:

- ◆ **Seeking** relief from severe chronic illnesses with symptoms such as pain, shortness of air and anxiety.
- ◆ **Needing** complex care, as the result of multiple diseases, requiring difficult and complex decisions to be made
- ◆ **Requiring** many medications for disease and symptom control
- ◆ **Suffering** from low quality of life for both the patient and the family
- ◆ **Receiving** care from multiple health care professionals
- ◆ **Experiencing** frequent health care episodes resulting in emergency hospitalizations or additional treatment
- ◆ **Obtaining** curative treatment but also needing additional assistance



SERVICES DESCRIPTION

Medical Director

- ◆ Pain Management Consultation
- ◆ Palliative Care Consultant
- ◆ Works with Your Primary Care Physician
- ◆ Palliative Team Oversight

Social Services

- ◆ Family/Patient Counseling
- ◆ Assists with End-of-Life Planning Including DNRs, Funeral Preparations and Advanced Directives
- ◆ Identification of Available Community Resources

Spiritual Counselors/Chaplains

- ◆ Family/Patient Counseling and Spiritual Support
- ◆ Conducting Memorial Services
- ◆ Bereavement Counseling

Clinical Director

- ◆ Oversees Implementation, Delivery, and Coordination of Care
- ◆ Supervises Services Provided by the Team

RN Case Manager

- ◆ Coordinates Patient Care
- ◆ Medication Oversight
- ◆ Physician Liaison
- ◆ Reviews Treatment Options and Makes Recommendations

RN/LPNs

- ◆ Direct Nursing Care
- ◆ Monitors Care and Comfort in the Home/Facility
- ◆ Educates in the Home
- ◆ 24-hour / 7-day a Week Availability

Your In-Home Care Experts

**Missouri Palliative & Hospice Care provides services without regard to race, color, national origin, disability, or age as required by Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Age Discrimination Act of 1975.*